



Confidentiality Statement

The Haven is a safe, **confidential**, welcoming, and inclusive resource center for those impacted by sexual assault and harassment, relationship abuse or concerns, stalking, and other gender-based discrimination. We welcome all who may have questions, who need support and guidance, and who are seeking resources and connection.

The mission of The Haven is to produce a dynamic trauma-informed resource center at William & Mary for persons affected by sexual violence, intimate partner violence, stalking and/or other gender-based discrimination to foster empowerment, autonomy, connection, and healing.

Confidentiality Statement:

The purpose of The Haven is to provide a confidential setting that respects the privacy and self-determination of persons who have experienced sexual assault and/or sexual harassment, relationship abuse/intimate partner violence, stalking, and/or other gender-based discrimination. Peer Confidential Advocates and staff of The Haven shall not share personally identifying information or any other personal information about a visitor who contacts The Haven without their written consent, unless in the course of supervision with the Director of The Haven.

There are some exceptions to confidentiality, which may require notifying other school officials and sharing personally identifying information or other personal information.

- If a visitor indicates or shows signs that they intend to harm themselves or others
- If a visitor describes a high level of lethal risk by a current/former partner or acquaintance
- Under state and federal law, such as in response to a subpoena or court order
- If there is a medical emergency
- In certain cases where the visitor is a minor. A report to the Director of The Haven will occur immediately in the following cases:
 - A visitor under the age of 18 discloses they were physically or sexually abused by a parent or any person responsible for his or her care (such as a child care provider, foster parent, or anyone responsible for the welfare of a child receiving residential care at an institution), even if it was in the past.
 - When a visitor, regardless of age, discloses that a parent or any person responsible for a child's care (such as a child care provider, foster parent, or anyone responsible for the welfare of a child receiving residential care at an institution) is physically or sexually abusing another minor (under the age of 18).
 - The Director of The Haven will make report to Child Protective Services within 24 hours of initial report.

Electronic Communication and Virtual Appointments:

The Haven utilizes 3rd party vendors to communicate with customers and book appointments. The Haven utilizes 10to8.com to book appointments and HIPPA compliant [Zoom](https://zoom.us) to conduct virtual appointments. Any personally identifying data collected will only be used to communicate directly between customers and The Haven staff.

Please contact the Director of The Haven, Liz Cascone (lizcascone@wm.edu or 757-221-7478), if you have further questions regarding confidentiality and/or The Haven's services.

**Please note that text, email, fax, and other electronic forms of communication may not be confidential.*